

SUMMARISED STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSES

	2017	2016
	\$	\$
Revenue from Exchange Transactions		
Canterbury District Health Board	5,221,441	4,774,203
Ministry of Social Development	1,100,572	756,754
Accommodation/Rental/IRRS	1,486,985	1,037,668
Interest Received	850	18,994
Other Operating Revenue	13,544	40,530
	<u>7,823,391</u>	<u>6,628,150</u>
Revenue from Non-exchange Transactions		
RATA Foundation - Conditional Capital Grant	1,126,927	893,172
Social Housing Unit - Conditional Capital Grant	1,269,163	1,747,013
	<u>2,396,090</u>	<u>2,640,185</u>
Total Revenue	<u>10,219,481</u>	<u>9,268,335</u>
Expenses		
Audit Fees	8,987	8,722
Interest Expense	67,790	70,215
Rental Expense	555,222	481,565
Wages	3,971,146	3,698,125
Other Operating Expenses	1,776,270	1,424,533
Depreciation	444,171	364,891
Net Loss /(Gain) on Disposal of Fixed Assets	(5,878)	(5,048)
	<u>6,817,709</u>	<u>6,043,003</u>
Total Surplus / (Deficit) for the Period	<u>3,401,772</u>	<u>3,225,332</u>
Other Comprehensive Revenue and Expense		
Net Increase / (Decrease) on Property Valuation	(142,000)	2,522,190
Other Comprehensive Revenue and Expense for the Period	<u>(142,000)</u>	<u>2,522,190</u>
Total Comprehensive Revenue and Expenses for the Period	<u>3,259,772</u>	<u>5,747,522</u>

SUMMARISED STATEMENT OF FINANCIAL POSITION

	2017	2016
	\$	\$
ASSETS		
Current Assets		
Cash & Cash Equivalents	984,230	431,887
Receivables from Exchange Transactions	889,715	810,527
Prepayments	175,669	145,669
	<u>2,049,613</u>	<u>1,388,083</u>
Non-current Assets		
Property, Plant & Equipment	24,662,344	19,881,073
Building Work in Progress	97,743	2,783,136
	<u>24,760,087</u>	<u>22,664,209</u>
Total Assets	<u>26,809,701</u>	<u>24,052,292</u>
LIABILITIES		
Current Liabilities		
Payables	1,163,852	1,550,534
GST Payable	115,860	113,633
Current Portion of Long-term Borrowings	144,578	139,249
	<u>1,424,291</u>	<u>1,803,416</u>
Non-current Liabilities		
Advance Accommodation	21,660	-
Term Loans	1,980,353	2,125,251
Suspensory Loans	279,764	279,764
	<u>2,281,777</u>	<u>2,405,016</u>
Total Non-current Liabilities	<u>3,706,067</u>	<u>4,208,431</u>
Net Assets	<u>23,103,633</u>	<u>19,843,861</u>
NET ASSETS/EQUITY		
Accumulated Funds	17,420,836	14,019,064
Asset Revaluation Reserve	5,682,797	5,824,797
Total Net Assets/Equity	<u>23,103,633</u>	<u>19,843,861</u>

SUMMARISED CASH FLOW STATEMENT

	2017	2016
	\$	\$
Cash Flows from Operating Activities		
Receipts		
Receipts from Non-exchange Transactions	2,481,090	2,555,185
Receipts from Exchange Transactions	7,659,204	6,429,961
	<u>10,140,294</u>	<u>8,985,146</u>
Payments		
Payments to Suppliers	2,733,274	1,081,969
Payments to Employees	3,971,146	3,698,125
Interest Paid	67,790	70,215
	<u>6,772,210</u>	<u>4,850,309</u>
Net Cash Flows from Operating Activities	<u>3,368,084</u>	<u>4,134,837</u>
Cash Flows from Investing Activities		
Receipts		
Sale of Fixed Assets	23,566	16,466
Payments		
Purchase of Fixed Assets	(373,343)	(164,328)
Building Work In Progress	(2,326,394)	(5,141,314)
	<u>(2,676,172)</u>	<u>(5,289,176)</u>
Net Cash Flows from Investing Activities	<u>23,566</u>	<u>16,466</u>
Cash Flows from Financing Activities		
Receipts		
Loan Drawdown	1,194,081	420,000
Payments		
Loan Repayment	(1,333,650)	(523,810)
	<u>(139,569)</u>	<u>(103,810)</u>
Net Cash Flows from Financing Activities	<u>552,343</u>	<u>(1,258,150)</u>
Net Increase/(Decrease) in Cash and Cash Equivalents	<u>431,887</u>	<u>1,690,037</u>
Cash and Cash Equivalents at Beginning of Period	<u>984,230</u>	<u>431,887</u>
Cash and Cash Equivalents at End of Period	<u>552,343</u>	<u>1,690,037</u>



2017 ANNUAL REPORT

Comcare's Mission:

To contribute positively to the recovery of people who experience mental illness, through the provision of quality community services, social housing and by supporting mental health sector development

For more information on Comcare Services, please refer to www.comcare.org.nz

This year has been a stand out for Comcare across all of its service delivery areas. A stable committed staff group has delivered high quality services across our wide range of engagement, all designed to assist people with mental health and addictions live well in the Canterbury community. Alongside its service delivery wing, Comcare Trustees are pleased to have provided additional social housing to Christchurch through the completion of its 60-flat building project across 12 sites. All of these flats are developed to support people with high housing need whose experience with mental illness and addictions has made sustaining general tenancies a struggle in the past.

Two major areas of development for the organisation this year build on previous experience as a strong foundation.

Homelessness responses

In the 2016/2017 year the government gave priority to funding Emergency Housing, an area in which Comcare had considerable expertise. We have been able to expand our role in this area and now have 62 emergency flats under management with contracts from the Ministry of Social Development (MSD) and 3 small family homes in partnership with Nga Tahu for whanau in high housing need.

We were under no illusions regarding the difficulty of this work, with its fast turnover of tenants, often people with complex needs beyond housing. This is an extremely difficult area to work in and we are impressed not only by the way our Community Housing Division has risen to the occasion, but also by the support and commitment of other parts of Comcare to this expanding service. To participate in this work we have been required to be accredited at Level 3 on the MSD service delivery framework which was achieved on the back of our earlier registration as a Community Housing Provider and some great work by our Quality Team.

A new emerging piece of work has been the partnership developed between MSD, Christchurch City Council (CCC), Emerge Aotearoa, Christchurch Methodist Mission and Comcare to develop a Housing First pilot for Christchurch. We hope the coming year will see this come to fruition with the support of other Community Housing Providers, agencies already engaged in supporting the homeless and Health and Corrections services. This will provide a true cross sector model for approaching other 'hard to solve' local issues and, we hope, bring to reality the CCC goal of ending homelessness in Christchurch by 2020.

North Canterbury Integrated Team

Two years ago Comcare had the opportunity to incorporate Percival House, formerly a community service of Presbyterian Support, into our organisation and to begin the process of integrating staff teams and approaches to provide an area-wide service to North Canterbury. Over the last year we have looked at better ways of providing services in that area, based in Rangiora but extending more widely into the rural community. We are proud that the process of thinking through and testing alternative ways of working has been led by staff and engaged consumers and families in discussions. The integrated approach that they have developed is one that can be sustained financially and in terms of ensuring the right mix of skills. We are grateful for the support of the Planning and Funding division of the CDHB which has supported Comcare explore a new model for the area and consider its applications across wider service delivery.

Everyone who works for Comcare has made significant contribution through this challenging year and the organisation has worked hard to ensure that staff have the supports they need to deliver high quality services to our clients. Staff wellbeing is of primary importance to Comcare and we have welcomed a number of staff initiated programmes through the year to support this.

The Trustees farewelled two long standing trustees this year. Prof. Andrew Hornblow, long servicing Patron and trustee and Dr Sue Nightingale. Both have made considerable contribution to the Trust through strong governance, wise council, significant depth of sector knowledge and support and encouragement in evaluation and service development. The board welcomed Dr Peri Renison for the 2016/17 year.

Pauline Barnett and Kay Fletcher

We would like to acknowledge the significant support of the following organisations that enables Comcare Trust to continue its work on behalf of people who experience mental illness in Canterbury.

Canterbury District Health Board
Ministry of Social Development
Ministry of Business Innovation & Employment via Social Housing Unit
The Rata Trust
Supporting Families NZ

Sarah's Story

I entered the mental health system 20+ years ago and was told I could stay on the invalids benefit till retirement, never expected to get off it. Today I have a job, I belong to my local community patrol and I work at my local community centre. I am chairman of the board of a community group. I love my life. My biggest step was coming off the benefit approximately 2 years ago.

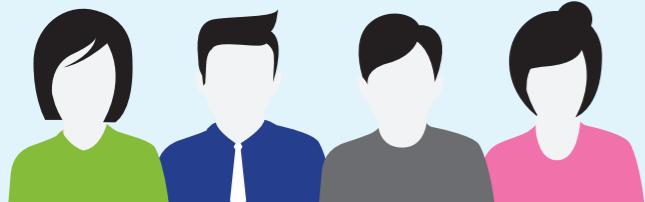
I don't remember when or why I first went to Jobconnect; I know I had no belief that I could ever get work. Initially Jobconnect supported me to do a Pre- Health (animal bias) course at Community college. Jobconnect helped me to get the work experience I needed to pass the course, writing to and approaching vet clinics. I ended up graduating top in the class.

Next, with Jobconnect's help I got work at a kennels and cattery - sole charge position. Cold calling really pays off! Meanwhile I entered polytech studying animal care. I managed to pass this course towards the top of the class.

After a while I felt like I wanted a change. I looked for a job in client relations, believing I would have to give up my work with animals. Then the ideal job came along; client relations at a busy vet clinic. I love it. I work with a great team and play an important part in the running of the clinic. I keep wondering when the novelty will wear off. Maybe everyone feels like this when they work or do I feel it more because I know what it's like on the other side?

I believe that having a job is crucial to one's wellbeing and to being a valued member of society. No matter what someone's ability or disability there is something out there for everyone. Voluntary or paid, part time or full time or casual work as able.

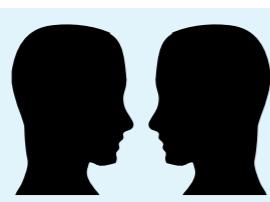
I know that my attitude and motivation has contributed to my success. But the support I have received has contributed to my attitude and motivation.



CLIENTS RECEIVED COMMUNITY SUPPORT 764



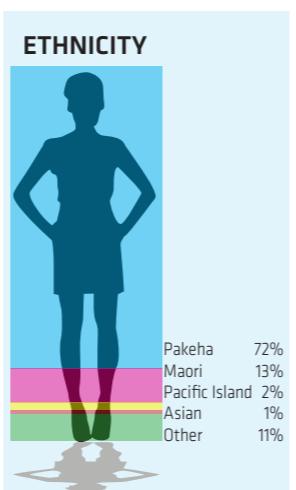
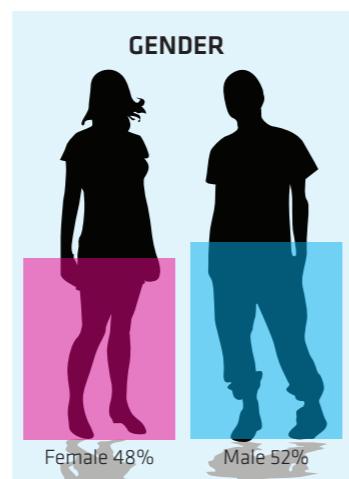
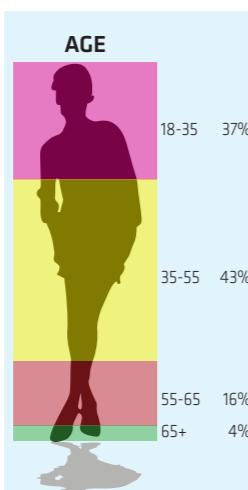
CALLS TO WARMLINE 6,547



CLIENTS RECEIVED PEER SUPPORT 243



CLIENTS RECEIVED SERVICES 2,276



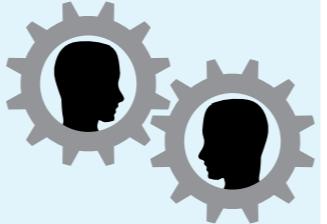
Comcare Board of Trustees



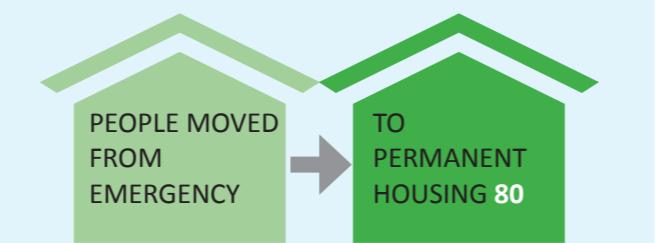
L to R - M Hendy, P Young, P Barnett, A Hornblow, P Renison, O Roberts, D Griffiths, S Lockhart



SOCIAL HOUSING TENANCIES 169



CLIENTS SUPPORTED INTO WORK 176



PEOPLE OFFERED EMERGENCY HOUSING: 91

MSD Emergency Housing contracts

This year Comcare increased its Emergency Housing offering to 62 flats through increased support from MSD. As a result, Comcare is now able to offer far greater support to those most vulnerable in our community on their journey to secure housing.

New office at Duke St

With the growth in our Emergency Housing contracts, the team had outgrown their space at Lichfield St. An office space has been leased at Duke St to accommodate the team in a light, bright, open plan home. On 11th September, Richard Tankersley officiated a blessing and staff shared afternoon tea to welcome everyone to their new office.



Comcare
2017
HIGHLIGHTS

Community Support Access CAP

Community Support Services Access Pathway (CAP) has been extended to include Home Based Support and Personal Cares. The CAP team are able to allocate Home Based Support and/or Personal Cares for a short period of time to assist the client and Community Mental Health Support Worker (CMHSW) to develop good household routines, working alongside the Home Based Support service. Once good routines are in place, the HBS is withdrawn and the client and CMHSW continue to work on the agreed plan.

St Luke's

Comcare undertook to support St Luke's Centre which is a long running, valued programme for people with mental illness. CDHB awarded a workforce development contract to Comcare to provide Ara and SIT students with training and work placement support at St Luke's and other CSW experiences.



Sustaining Tenancies

Comcare was successful in gaining 50 places for this work in Christchurch. The purpose of the work is to support HNZC tenants or MSD clients whose tenancies are, or may be at risk. This may be for a variety of reasons such as ill health, poor household or money management, or not being connected with relevant support agencies.

Growth in staff numbers

With the implementation of new contracts, we have added to our staff numbers to support this new work. This year we had 21 new employees join the Comcare family bringing our total staff group to 96.

Staff Social Function

In October, Comcare held a social evening for staff at the Cashmere Club. An Irish band called The Wolverines provided the entertainment. Everyone danced the night away and a great time was had by all.



Housing First Joint Proposal

Comcare, in collaboration with Methodist Mission, Emerge Aotearoa and the Christchurch City Council, has submitted a proposal to MSD to deliver the Housing First programme in Christchurch. The programme will work with people experiencing chronic homelessness, many of whom have alcohol and drug, mental health or physical/psychological trauma issues, often untreated and disconnected from treatment/welfare services. The aim of this programme is to meet the Council's goal of ending homelessness by 2020.

TheMHS Conference

In August, eight members of staff from across the organisation attended the TheMHS Conference in Auckland.

