

SUMMARISED STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSES

	Note	2018 \$	2017 \$
Revenue from Exchange Transactions			
Canterbury District Health Board		5,342,961	5,221,441
Ministry of Social Development		1,886,378	1,100,572
Accommodation/Rental/IRRS		2,160,150	1,486,985
Interest Received		858	850
Other Operating Revenue		42,154	13,544
		<u>9,432,501</u>	<u>7,823,391</u>
Revenue from Non-exchange Transactions			
RATA Foundation - Conditional Capital Grant	9	-	1,126,927
Social Housing Unit - Conditional Capital Grant	9	-	1,269,163
Ministry of Social Development - Conditional Capital Grant	9	378,000	-
		<u>378,000</u>	<u>2,396,090</u>
Total Revenue		<u>9,810,501</u>	<u>10,219,481</u>
Expenses			
Audit Fees		14,549	8,987
Interest Expense		52,081	67,790
Rental Expense		1,041,904	555,222
Wages		4,864,255	3,971,146
Other Operating Expenses		2,392,967	1,776,270
Depreciation	8	577,296	444,171
Net Loss/(Gain) on Disposal of Fixed Assets		525,635	(5,878)
Total Expenses		<u>9,468,685</u>	<u>6,817,709</u>
Total Surplus / (Deficit) for the Period		<u>341,816</u>	<u>3,401,772</u>
Other Comprehensive Revenue and Expense			
Net Increase/(Decrease) on Property Revaluation	8	-	(142,000)
Other Comprehensive Revenue and Expense for the Period		<u>-</u>	<u>(142,000)</u>
Total Comprehensive Revenue and Expenses for the Period		<u>341,816</u>	<u>3,259,772</u>

SUMMARISED STATEMENT OF FINANCIAL POSITION

	Note	2018 \$	2017 \$
ASSETS			
Current Assets			
Cash & Cash Equivalents	5	1,193,419	984,230
Receivables from Exchange Transactions	6	1,007,054	889,715
Prepayments	7	153,844	175,669
Total Current Assets		<u>2,354,318</u>	<u>2,049,613</u>
Non-current Assets			
Property, Plant & Equipment	8	23,663,158	24,662,344
Building Work in Progress	9	724,556	97,743
Total Non-current Assets		<u>24,387,714</u>	<u>24,760,087</u>
Total Assets		<u>26,742,032</u>	<u>26,809,700</u>
LIABILITIES			
Current Liabilities			
Payables	10	1,395,266	1,163,852
GST Payable		133,167	115,860
Current Portion of Long-term Borrowings	11(v)	122,295	144,578
Total Current Liabilities		<u>1,650,728</u>	<u>1,424,291</u>
Non-current Liabilities			
Advance Accommodation		44,460	21,660
Term Loans	11	1,321,630	1,980,353
Suspensory Loans	12	279,764	279,764
Total Non-current Liabilities		<u>1,645,855</u>	<u>2,281,777</u>
Total Liabilities		<u>3,296,583</u>	<u>3,706,067</u>
Net Assets		<u>23,445,449</u>	<u>23,103,633</u>
NET ASSETS/EQUITY			
Accumulated Funds	13	18,536,923	17,420,836
Asset Revaluation Reserve	14	4,908,526	5,682,797
Total Net Assets/Equity		<u>23,445,449</u>	<u>23,103,633</u>

SUMMARISED CASH FLOW STATEMENT

	Note	2018 \$	2017 \$
Cash Flows from Operating Activities			
Receipts			
Receipts from Non-exchange Transactions		378,000	2,481,090
Receipts from Exchange Transactions		9,315,161	7,659,204
		<u>9,693,161</u>	<u>10,140,294</u>
Payments			
Payments to Suppliers		3,181,765	2,733,274
Payments to Employees		4,838,048	3,971,146
Interest Paid		52,595	67,790
		<u>8,072,408</u>	<u>6,772,210</u>
Net Cash Flows from Operating Activities		<u>1,620,753</u>	<u>3,368,084</u>
Cash Flows from Investing Activities			
Receipts			
Sale of Fixed Assets		281,405	23,566
Payments			
Purchase of Fixed Assets		322,616	373,343
Building Work in Progress		689,347	2,326,394
Net Cash Flows from Investing Activities		<u>(730,558)</u>	<u>(2,676,172)</u>
Cash Flows from Financing Activities			
Receipts			
Loan Drawdown		-	1,194,081
Payments			
Loan Repayment		681,006	1,333,650
Net Cash Flows from Financing Activities		<u>(681,006)</u>	<u>(139,569)</u>
Net Increase/(Decrease) in Cash and Cash Equivalents		<u>209,189</u>	<u>552,343</u>
Cash and Cash Equivalents at Beginning of Period		<u>984,230</u>	<u>431,887</u>
Cash and Cash Equivalents at End of Period		<u>1,193,419</u>	<u>984,230</u>

Comcare's Mission:

To contribute positively to the recovery of people who experience mental illness, through the provision of quality community services, social housing and by supporting mental health sector development

For more information on Comcare Services, please refer to www.comcare.org.nz

Board 2018

Assoc. Prof. Pauline Barnett (Chair)
Mr David Griffiths (Deputy Chair)
Mr Oliver Roberts
Mr Peter Young
Mr Murray Hendy
Mrs Sandy Brinsdon
Dr Richard Steane

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Trollope & Co

Bank

Westpac

Acknowledgements

We would like to acknowledge the significant support of the following organisations that enables Comcare Trust to continue its work on behalf of people who experience mental illness in Canterbury.

Canterbury District Health Board
Ministry of Social Development
Ministry of Housing & Urban Development



CEO Message

Another highly productive year comes to a close at Comcare and along with it my tenure as CEO.

It has been an absolute privilege to lead the organisation over the last 14 years through its development as a leading mental health and support service provider and a Community Housing Provider. I hope we have come some way towards achieving our goals of improved services for people whose lives are impacted by mental illness and addictions.

As usual alongside high-quality service provision across all our services, new pieces of work have been undertaken.

Of significance is the re-shaping of our Central Administration team, adding much needed expertise in Human Resources and IT under the guidance of our Business Manager, Dave Callis.

The year also sees the full integration of the North Canterbury Services, bringing the teams into one location with space for development and client group work on site. Growth in the team is expected to meet the population growth and level of community need for the population north of Christchurch city.

Activelinks continues its strong message internally and externally as leaders in delivering Equally Well solutions to our clients and education and competency building within the whole staff group.

Keeping Equally Well at the forefront of our work is a challenge that we as an organisation intend to continue to drive across the sector in whatever forums we engage in. We are expecting to see a tangible difference going forward in the consumer / family / whanau experience both in health outcomes and health literacy.

New work in the Housing space has kept the teams busy, with homeless outreach work supporting our commitment to the Housing First programme in Canterbury. Sustaining Tenancies engagement providing vital services alongside Home Rescue to ensure vulnerable tenants have a chance to retain and sustain tenancies. We have seen an increase in Transitional Housing provision and the continuation albeit at a modest rate of our social housing building programme. A key task has been working with a new government to identify its support to the Community Housing Sector and as a viable provider group to meet New Zealand's ambitious housing goals.

Our Employment, Peer Support, Community Integration and Community Support teams continue their strong service delivery, forging alliances to further their work, keeping the focus on client centred planning though the use of the Outcomes Star across our services.

I thank our senior leadership team and all our staff for their commitment to our vision and the hard work that entails.

I leave the organisation in a place of financial and service delivery strength thus providing a strong foundation for the future to build services that will further assist people and improve their lives. This is our reason for being.

Waea me te haere i mua me te kaha Comcare

Farewell and go forward with strength.

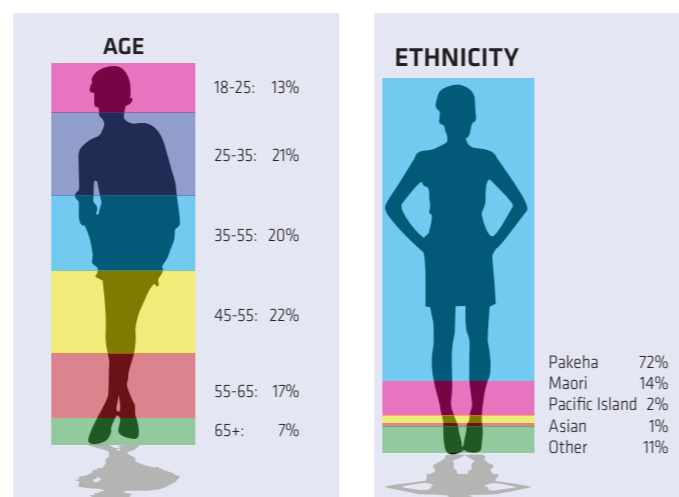
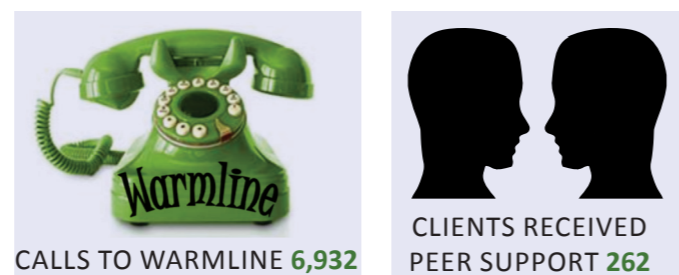
Kay Fletcher CEO



Comcare Vision

Once was suffering
 Without a buffer
 Now a glimmer of hope
 As we walk to the sun
 A little bit of fun
 Jog, walk, jog, walk
 Taking part in the whanau
 Things become safe
 Reaching out to some occupation
 Getting started with traction
 Ahh the resilience of the journey
 With strengths
 And we can work on the rest
 Joining society in ways
 Finding out where you fit
 Where everything can be found
 And labels are lifted
 And we take part
 In the living
 Breathing a bit easier
 With some solid footing
 Taking risks are O.K
 Finding the right support
 In a talking therapy
 Leaving the darker behind
 Through trying
 Effort to move an inch forward
 Whispering dreams
 In living well
 Achieving what was impossible
 With others hope
 Propelled steps
 Lets be positive in the vision.

Alan Hurst 2017



Comcare Review: 2004-2018



Pauline Barnett

Our long-serving Chief Executive, Kay Fletcher, is leaving Comcare towards the end of this year. To mark Kay's contribution to Comcare, this report provides a brief review of the last 14 years, covering Kay's tenure with us. This period has seen significant growth in Comcare as an organisation and in the size and scope of our services to people with mental illness. This report, however, is not about growth in revenue, staff numbers, or property, although this has certainly occurred, but more the development of concepts and ideas about how to provide services to people living in the community with mental illness.

What was happening in 2004?

The modern shape of Comcare services was established by 2004 with a strong Community Support Services group and a Housing Service that had developed tenant support and flat-finder services, and worked in partnership with Housing New Zealand to access accommodation. Job Connect, our employment service, successfully tendered with the Ministry for Social Development and became a highly professional service placing people in employment and training. The Leisure and Recreation Service was a popular element in rehabilitation planning. A consumer advisor was appointed, although the development of Peer Services was still in the future.

The decision was made in 2004 to exit the no-longer-viable long stay residential service. Although this was a difficult decision, it set a direction for Comcare's philosophy that living independently in the community, with the right supports, should be an achievable goal for most people with mental illness. This was an important turning point in Comcare's story, encouraging the trustees to adopt owning our own housing as an important strategic goal that would ensure sustainable access to housing for our clients.

2005-2010

Services developed quickly during this period. In 2006 the Community Integration Service was established, funded by the Canterbury District Health Board, specifically to address barriers to people making a transition to more independent living situations. This recognised the additional effort and resources required at this stage of a person's rehabilitation. The importance of the physical health of mental health clients had already been recognised by Comcare through the Active Links Service, but this was developed to a new level in 2008, with the Active Life programme winning the Canterbury District Health Board's Quality and Innovation Supreme Award. Over the next decade Comcare remained at the forefront of new developments in the physical health of mental health clients, including those with addictions.

For the first time in 2006-7 a clearly identified Peer Services role appeared. While the consumer advisory role was well established in Comcare, the first genuine local peer service in Canterbury, the Warmline peer support telephone service, was set up in 2006. Intentional Peer Support training was initiated and the vision of a Peer Support Service within Comcare articulated. Again, this was a sign of important future developments that were initiated and nurtured by the Comcare senior team, led by Kay.

In the area of housing, there were new services, such as home rescue and a small emergency housing role (funded by the CDHB). In addition, Comcare embarked on construction of purpose-built flats in association with Housing New Zealand. All these initiatives provided experience in areas of housing that would become important later and would enable Comcare to become a local leader in the field.

The Christchurch Earthquakes: 2010-2012

The Earthquakes of 2010 and 2011 and the continuing aftershocks that ran into the 2012 year were a challenge to the organisation. Andrew Hornblow, patron of Comcare, wrote in the 2011 annual report:

'One of the heartening and humbling experiences for many working in quake torn Christchurch was the resolute determination to maintain services demonstrated by colleagues whose own homes, work facilities and lives had been badly affected.'

One of the outcomes of the earthquakes was an openness to collaborate with others; our CEO was central to such developments in the mental health area locally. Kay's openness to these opportunities as well as her determination to create an internal structure that would serve Comcare into the future meant that the we were well positioned to move forward in housing development, service delivery and innovation in the post-earthquake years.

The damage to housing across Christchurch, particularly in the lower income neighbourhoods where many of our clients lived, gave Comcare a renewed focus on the need to seize any opportunities to develop new properties. Kay provided critical leadership in this area, developing important relationships with government and community funders, including the Canterbury Community Trust (later the Rata Foundation) and Supporting Families New Zealand.

2013-2018

This period has seen Comcare give some priority to the development of social housing. We became a registered Community Housing Organisation and in partnership with government have built a housing portfolio that is sustainable into the future. Other housing initiatives included managing Emergency Housing on behalf of government and participating in the project Housing First, aimed at preventing chronic homelessness. These two projects were a departure from Comcare's usual total focus on people with long-term mental illness, but were endorsed by the Board of Trustees because of their support for vulnerable populations at risk from poor mental health.

During this period Comcare continued to provide comprehensive community services under contract to the Canterbury District Health Board. The excellent relationship with the DHB has been due to both the high quality and performance of services and the willingness of both Comcare and DHB funders to subscribe to a common vision of modern mental health services and work out ways to make this vision a reality.

During this period Comcare trustees provided support and resources for the expansion of Peer Services. Again, senior leadership was responsible for taking this concept forward to the point where an effective model of good practice is now embedded in all Comcare Services. Similarly, the Equally Well programme that promotes the importance of physical health in the lives of people with mental illness has been adopted and integrated across all services, building links with primary care.

While Comcare's assets have grown and the scope and volume of services has increased, Kay's leadership has extended beyond the organisation itself, to the wide mental health sector in Canterbury and New Zealand. Through her Comcare's work is also known internationally and we have been the beneficiaries of her excellent national and international networks with new ideas brought in to add to our service armoury.

Kay would be the first to say that the growth and success of Comcare since 2004 has been due to a combination of factors, including a great senior team, helpful funders, encouraging trustees, dedicated staff and many other things. But Kay's leadership has been critical to developments, and as an organisation and group of trustees we are grateful for all that she has contributed to Comcare during this time.

Pauline Barnett
 Chair of Trustees